

Privacy Policy – Ibhubesi Management Consultant Pty Ltd
Effective Date: 17 September 2026
Website: www.ibhubesiconsultants.co.za

1. Introduction

Welcome to www.ibhubesiconsultants.co.za (“the Website”). Ibhubesi Management Consultant Pty Ltd (“we”, “us”, or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our Website, use our services, or interact with us. It is in line with South Africa’s Protection of Personal Information Act (POPIA) and the General Data Protection Regulation (GDPR) principles.

By using our Website or services, you agree to the collection and use of your information as described in this Privacy Policy. If you do not agree, please do not use our services.

2. What Information We Collect

We collect the following types of personal information:

- **Personal Information:** Name, email address, phone number, physical address, and company details.
- **Account Information:** Username, password, and payment details (processed securely via PayFast).
- **Usage Information:** IP address, browser type, device information, pages viewed, and time spent on the Website.
- **Cookies and Tracking Data:** We use cookies and similar technologies to enhance your experience and collect analytics.

All information is collected only with your explicit consent or as required by law.

3. How We Use Your Information

We use your personal information solely for the following purposes:

- To provide, maintain, and improve our consulting services (company registration, compliance, bookkeeping, website design, tender support, etc.).
- To process payments and send order confirmations and invoices.
- To send you important notices, updates, and marketing communications (only if you have opted in).
- To respond to your enquiries and provide customer support.
- To analyse website traffic and improve our services.
- To comply with legal and regulatory obligations.

We do **not** sell, rent, or share your personal information with third parties for their marketing purposes.

4. How We Disclose Your Information

We may disclose your information only in the following circumstances:

- To our service providers, subcontractors, and partners who assist us in delivering our services (e.g., payment processors like PayFast, IT support, and delivery partners). These partners are contractually bound to protect your data.
- When required by law, court order, or regulatory authorities (e.g., SARS, Companies and Intellectual Property Commission).
- In the event of a merger, acquisition, or sale of our business.
- With your explicit consent.

We do not transfer your data outside South Africa without your consent or where adequate safeguards (e.g., EU Standard Contractual Clauses) are in place.

5. Data Security

We implement industry-standard security measures, including encryption (SSL/TLS), secure servers, and access controls to protect your data. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

6. Your Rights Under POPIA

Under the Protection of Personal Information Act (POPIA), you have the right to:

- Request access to the personal data we hold about you.
- Request correction or deletion of your personal data.
- Object to the processing of your data.
- Withdraw consent at any time (where consent was required).
- Lodge a complaint with the Information Regulator.

To exercise these rights, please contact us at info@ibhubesiconsultants.co.za or by phone on **062 956 6294**.

7. Cookies

We use cookies to enhance your experience. You can manage cookie preferences through your browser settings. You may opt out of certain tracking at any time.

8. Third-Party Links

Our Website may contain links to third-party websites (e.g., government portals or payment gateways). We are not responsible for the privacy practices of these sites. We encourage you to review their privacy policies.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on this page with the new effective date. Your continued use of the Website constitutes acceptance of the revised Policy.

10. Contact Us

Ibhubesi Management Consultant Pty Ltd

Johannesburg, South Africa

Email: info@ibhubesiconsultants.co.za

Phone: **062 956 6294**

Website: www.ibhubesiconsultants.co.za