

Terms and Conditions – Ibhubesi Management Consultant Pty Ltd

Effective Date: 17 September 2026

Website: www.ibhubesiconsultants.co.za

1. Introduction

These Terms and Conditions (“Terms”) govern your use of our website and any services we provide (including company registration, compliance, tender support, bookkeeping, and website design packages). By accessing or using our website, you agree to be bound by these Terms. If you do not agree, please do not use our services.

2. Services We Provide

We offer:

- Company registration, Pty Ltd formation, and shelf companies in South Africa.
- Ongoing regulatory compliance, tax advice, and bookkeeping.
- Tender support and bid preparation.
- Professional website design, development, and hosting packages.
- Strategic management consulting and business growth solutions.

Our services are provided via our Johannesburg-based team. All quotes are in ZAR and subject to VAT where applicable.

3. Refund Policy

- **Customised consulting or compliance work** (e.g., company registration packages): 100% refund only if cancelled in writing within **48 hours** of the order confirmation email and before any work has begun. After work starts, no refund is available.
- **Website design packages**: 50% refund if cancelled within **7 days** of order confirmation. After the design is approved and handed over, no refund is available.
- **Bookkeeping or ongoing services**: No refunds after the first month of service has commenced.
- Refunds will be processed within **14 business days** to your original payment method (PayFast or credit card). Refunds are subject to a small administrative fee in certain cases.

4. Cancellation Policy

You may cancel any service at any time by emailing us at info@ibhubesiconsultants.co.za or using the contact form.

- For custom work: We will refund the unused portion of any upfront fee (calculated pro-rata based on hours completed).
- For website packages: You must provide written notice 14 days before the delivery date.
Late or non-payment will not result in cancellation until the account is settled. We reserve the right to suspend services if payments are overdue.

5. Delivery Policy

- **Company registration**: Delivery is immediate upon order confirmation and payment (usually same-day or next business day).

- **Website design:** Full delivery of the completed website occurs within **10–14 business days** from the date of final design approval (or as mutually agreed in writing).
 - **Other services:** Delivery timelines are stated clearly in each quote. We aim to meet agreed deadlines; if delays occur due to your instructions or unforeseen circumstances, we will notify you in writing and agree on a revised timeline.
 - All deliverables are provided via secure download links or FTP upload. You are responsible for ensuring your systems can receive the files.
6. **Intellectual Property**
All content, designs, logos, and written materials created by us remain our property. You receive a non-exclusive licence to use the finished website or deliverables for your business only. We retain rights to any custom branding or unique templates unless otherwise agreed.
7. **Payment and Fees**
All fees are quoted exclusive of VAT. Payment must be made in advance via PayFast, EFT, or credit card. Late payments will incur interest at 2% per month. We reserve the right to suspend services until payment is received.
8. **Limitation of Liability**
To the fullest extent permitted by law, we are not liable for indirect, consequential, or incidental losses. Our total liability in any claim shall not exceed the total fees paid by you in the 12 months preceding the claim.
9. **Governing Law**
These Terms are governed by the laws of the Republic of South Africa. Any disputes shall first be resolved through mediation, failing which the courts of Johannesburg shall have exclusive jurisdiction.
10. **Changes to Terms**
We may update these Terms from time to time. The current version is always available on this page. Your continued use of our services constitutes acceptance of the latest version.
11. **Contact Us**
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Phone: **062 956 6294**
Website: www.ibhubesiconsultants.co.za